

Low income lowans may qualify for assistance

Financial assistance is available to help eligible lowans afford and maintain basic telephone service or broadband Internet access service. Lifeline participation enables lowans to stay connected to jobs, family, community resources, and government and emergency services.

In 2016, the Federal Communications Commission made many changes to the Lifeline program and added broadband Internet access service to the list of subsidized services.

Lifeline provides a monthly bill credit on either one telephone service (home or wireless) or one Internet service (home or mobile) per qualified household. If a customer has multiple services, only one credit may be given.

Households may verify eligibility through proof of participation in Medicaid, the Supplemental Nutrition Assistance Program (SNAP or food stamps), Supplemental Security Income Program (SSI), Federal Public Housing Assistance Program, or Veteran's Pension or Survivor Benefits.

Consumers may also qualify if they can provide proof of income below 135 percent of the federal poverty level.

To find out more call our office 712.764.6161 or go to www.lifelinesupport.org or nv.fcc.gov/lifeline. Recertification notices are sent to participants annually and recertification must be completed within 60 days.